



WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY
600 Fifth Street, NW, Washington, DC 20001-2651

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

1. AMENDMENT/MODIFICATION Amendment 001		2. EFFECTIVE DATE (Same as block 17)	
3. ISSUED BY PURCHASING SECTION Gerald O. Toure PRMT (Room 3C-03-C) Department of Procurement		4. ADMINISTERED BY (If other than block 3) Same	
5. CONTRACTOR NAME AND ADDRESS (Street, city, county, state, and Zip Code)		6. FORM TYPE (Check only one) <input checked="" type="checkbox"/> AMENDMENT OF SOLICITATION NO. CQ18138R DATE 04/6/18 (See block 7) <input type="checkbox"/> MODIFICATION OF CONTRACT/ORDER NO. _____ DATE _____ (See block 9)	
7. THIS BLOCK APPLIES ONLY TO AMENDMENTS OF SOLICITATIONS <input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in block 10. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input checked="" type="checkbox"/> is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation, or as amended, by one of the following methods: (a) By signing and returning _____ copies of this amendment; (b) by acknowledging receipt of this amendment on each copy of the offer submitted; or (c) by separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE ISSUING OFFICE PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If, by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided such telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.			
8. ACCOUNTING AND APPROPRIATION DATA (If required)			
9. THIS BLOCK APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS (a) <input type="checkbox"/> This Change Order is issued pursuant to _____ The Changes set forth in block 10 are made to the above numbered contract/order. (b) <input type="checkbox"/> The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data, etc.) set forth in block 10. (c) <input type="checkbox"/> This Supplemental Agreement is entered into pursuant to authority of _____ It modifies the above numbered contract as set forth in block 10.			
10. DESCRIPTION OF AMENDMENT/MODIFICATION 1. The purpose of this amendment is to provide answers to questions received by 5/16/18 from prospective vendors that are relative to CQ18138R. /////////////////////////////////Nothing Follows//////////////////////////////// Except as provided herein, all terms and conditions of the document referenced in block 6, as heretofore changed, remain unchanged and in full force and effect.			
11. <input type="checkbox"/> CONTRACTOR/OFFEROR IS REQUIRED TO SIGN THIS MODIFICATION AND RETURN _____ COPIES TO ISSUING OFFICE.		<input type="checkbox"/> CONTRACTOR/OFFEROR IS NOT REQUIRED TO SIGN THIS DOCUMENT	
12. NAME OF CONTRACTOR/OFFICE BY _____ (Signature of person authorized to sign)		15. WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY BY <u>Monique Anderson</u> (Signature of Contracting Officer)	
13. NAME AND TITLE OF SIGNER (Type or print)	14. DATE SIGNED	16. NAME OF CONTRACTING OFFICER (Type or print) Monique Anderson	17. DATE SIGNED 5/22/18

1. This solicitation is quite unique. The requirements are very comprehensive and a few of the provisions and SLA's present challenges which could be hard for vendors to meet. To this end, though you have categorized the solicitation as an "IFB", is it possible for WMATA to change its award criteria from "low cost" to "best value"?
Response: No. The decision was made to use the IFB as the vehicle which is based on price alone.
2. Would WMATA be amenable to expanding its evaluation criteria with a weighing formula for the Technical" as well as "Pricing" aspects of the proposal?
Response: Technically acceptable lowest price will apply for the award.
3. The solicitation instructed the vendors to include the flexibility for WMATA to cancel 20% of the fleet through the duration of the contract. Would WMATA be amenable to reducing this requirement to 10% of the fleet for the duration of the contract?
Response: While we do not believe that this option will be exercised, the flexibility is at 20%
4. In Section 8.0, is it a requirement to utilize the HID Proxy Card or PIV Card for authentication or can WMATA utilize a PIN authentication?
Response: No - Authentication must be with a 2-factor card or chip.
5. Will there be another public bid opening at 2pm on due date of May 30, 2018?
Response: the bid opening will take place as expressed in the solicitation and above
6. Under "Price Schedule" please define what you mean by Unit of Issue?
Response: This is referring to how the machine is identified as in, each etc.
7. Under "Price Schedule Option Years" please define what you mean by Networked?
Response: Please discard.
8. Are any Bonds required?
Response: No.
9. Section 18.0 WMATA supplies the Servicing Locations of the current devices. Can WMATA identify the type of devices and # of color and B&W devices associated with each location?
Response: Due to the portability of these devices, accurate location cannot be provided at this time; the number of makes are provided as part of this SOW
10. Section 2.0 what ticketing system does WMATA currently use to track and close service requests? Is it necessary to connect the contractor systems to the WMATA ticketing systems?
Response: WMATA currently uses CA Service Desk ticketing system. The preference is for contractor system to integrate with WMATA incident management system.
11. Section 2.1 WMATA does not have CLINS for the service, labor and management components of this RFP. Will WMATA consider creating clines specifying the labor desired and required?
Response: This is not an RFP it is an IFB. All costs should be included in your proposal.
12. Section 2.1 Please define the roles of the on-site staff to allow a determination of the skill sets needed. Is WMATA requiring On-site First Responders with the expectation that more involved service requirements will be escalated to meet SLAs?
Response: These should be first responders with skills to resolve non-complex issues

13. Section 2.6 Is WMATA providing storage areas for toner and supplies for the devices to be managed?

Response: Yes

14. WMATA is asking for a roadmap for a future state for the printing needs of the agency. Will WMATA add a CLIN for the Pre Award assessment and consulting to provide this service?

Response: No. WMATA will not add a CLIN

15. Section 2.6 Does WMATA have a Print Policy that details how users are to be directed to reduce printing or to direct printing to approved larger volume print jobs? If so can it be shared with bid responders?

Response: WMATA currently does not have a Print Policy aimed at reducing printing

16. Is CAC/PIV employed with the current devices?

Response: No

17. If WMATA does not post the response to the questions by May 22 will you extend the bid by 6 days in order to allow ample time for the Vendors to respond and provide best value to the Government?

Response: Responses will be provided by May 22.